



Mary Mojisola Job

Community Strategist | Community Operations | Systems & Sustainable Growth

✉ i@maryjob.com | 🔗 LinkedIn: [/in/maryojob](https://in.linkedin.com/in/maryojob) | Phone: +1 832 210 3210

🌐 maryjob.com | Location: 📍 Remote

ABOUT ME

Community strategist specializing in community operations, systems, and sustainable growth. I help organizations build communities that strengthen customer relationships, improve operational efficiency, and deliver measurable business outcomes. My experience spans community strategy, customer success, technical support, knowledge management, and cross-functional collaboration, enabling organizations to build communities that last.

CORE EXPERTISE

Community Strategy • Community Operations • Customer Success • Community Systems Design • Knowledge Management • SOP Development • Process Improvement • Technical Documentation • Stakeholder Management • Cross Functional Collaboration • WordPress • Digital Transformation

EDUCATIONAL BACKGROUND

- Master of Information Resources Management, Babcock University, Nigeria
- Postgraduate Diploma in Mass Communication, Babcock University, Nigeria
- Bachelor of Arts in Philosophy, Olabisi Onabanjo University, Nigeria

PROFESSIONAL EXPERIENCE

Customer Success Engineer, Stranger Studios, November 2019 to Present

Supporting customers in building and maintaining successful membership websites while improving customer experience, technical documentation, and operational knowledge.

Founder and Community Strategist, HDY Haus Group, January 2025 to Present

Lead community strategy and advisory engagements focused on operational systems, digital transformation, and sustainable growth for founders, organizations, and community-led businesses.

Product Owner, How Do You Tech, December 2017 to December 2025

Led website development, WordPress solutions, product direction, and digital transformation projects for businesses, nonprofits, and entrepreneurs.

Co-founder, Gbefulwa, February 2021 to Present

Co-founded a WordPress-focused hosting business, contributing to product planning, customer experience, and business operations.

Director, Business Operations & Digital Transformation, Geobajas Hotels, June 2007 to Present

Provide strategic and operational leadership for a family-owned hospitality business, supporting business operations, digital transformation, systems improvement, and long-term sustainability.

Portfolio, Speaking Engagements, Publications, and Case Studies: <https://maryjob.com>

Volunteer Leadership: <https://www.linkedin.com/in/maryojob/volunteering-experiences/>

Tools: WordPress • Help Scout • Slack • Google Workspace • Trello • Loom • GitHub • AI Tools

Speaker, educator, and community leader within the global WordPress and open source ecosystem.